

2020 SPECIAL BULLETIN – 2020-5

DATE: APRIL 9, 2020

TO: LOCAL UNIONS IN THE CENTRAL STATES HEALTH FUND
PARTICIPANTS IN THE CENTRAL STATES HEALTH FUND

RE: TRUSTEES WAIVE COST-SHARING FOR COVID-19 TREATMENT

The Boards of Trustees of TeamCare – A Central States Health Fund and the Central States Pension Fund have approved a Plan amendment that **waives cost-sharing for both testing and treatment of COVID-19 through December 31, 2020**. This includes waiving all coinsurance, co-pays, and deductibles for both the test and treatment administered for COVID-19 diagnosis.

The Plan amendment:

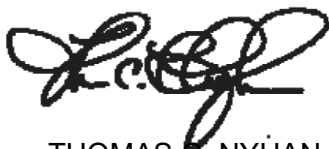
- Waives prior authorizations for diagnostic tests and related covered services that are medically necessary and consistent with the Centers for Disease Control and Prevention (CDC) guidance for members if diagnosed with COVID-19.
- Provides the appropriate medically necessary diagnostic tests for COVID-19, at no cost to covered members.
- Provides all subsequent needed care once a COVID-19 diagnosis occurs, including inpatient hospital stays and treatment, at no cost to covered members.

These improved benefits are in addition to the expanded telemedicine benefits announced previously. Telemedicine is a highly effective method to evaluate and treat respiratory flu-like symptoms from the comfort of home while minimizing exposure to potentially contagious viruses. Teladoc physicians are available by phone or video 24/7 to help evaluate risk and provide support. If a higher level of care is determined to be necessary by the physician, Teladoc will navigate patients to the appropriate resource (primary care physician, hospital, etc.). There is **no cost** to the member for using Teladoc. More information is available at **Teladoc.com/TeamCare**. In an effort to provide additional access to doctors during this pandemic, telemedicine is also available through our other network vendors (BCBS, MMO, and CVS).

The health and safety of our members as well as the security of having continued healthcare coverage is our first concern during this crisis. This is a rapidly evolving situation that we will continue to monitor.

We encourage members to utilize our website **MyTeamCare.org** to view their explanation of benefits statements (EOBs), download ID cards, and send your questions through our secure Message Center. The most-up-to date information, resources, and FAQs will be available at **MyTeamCare.org**.

BOARD OF TRUSTEES, CENTRAL STATES, SOUTHEAST
AND SOUTHWEST AREAS HEALTH AND WELFARE FUND, BY:



THOMAS C. NYHAN
EXECUTIVE DIRECTOR